

DW Office

DECT
Comfort
calls

DW Office is a single-sided DECT headset. Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the conversation.

DW Office connects to both desk phone and softphone.



- **Unique Premium Design** – Crafted for comfort
- **High Comfort Wearing Styles** – Choose between ear hook and headband wearing style
- **Intuitive user interface** – Mute microphone and adjust volume up or down
- **Sennheiser HD Voice Clarity** – Wideband sound for a more natural experience
- **Full workday Talk Time** – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- **Intelligent fast charging** – 50% in 20 minutes gives you 4 hours talk time
- **Long Distance Wireless Range** – In typical office building: Up to 55 m and in line of sight: Up to 180 m.
- **Protected hearing** – ActiveGard™ technology protects against acoustic shock and sudden sound surges
- **Boosted productivity** – Noise-canceling microphone filters out unwanted background noise
- **Desk phone & softphone** – Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from
- **Intuitive and Easy pairing** – For desk sharing and phone conference.



Specifications

| Headset | Order name | Art. No. | EAN No. | UPC No. |
|-----------|-------------|----------|------------------|-----------------|
| DW Office | DW 10 – EU | 504300 | 40 44155 05034 9 | 6 15104 17946 2 |
| DW Office | DW 10 – UK | 504301 | 40 44155 05035 6 | 6 15104 17949 3 |
| DW Office | DW 10 – US | 504302 | 40 44155 05036 3 | 6 15104 17953 0 |
| DW Office | DW 10 – AUS | 504303 | 40 44155 05037 0 | 6 15104 17954 7 |

| Technology | |
|-----------------------------------|--|
| DECT for EU, UK, AUS | DECT CAT-iq (1.880 to 1.900 MHz) |
| DECT for US | DECT 6.0 (1.920 to 1.930 MHz) |
| GAP compatible | Yes (Headset) |
| Headset | Connect to Base |
| Base Station | Connect to Desk phone and softphone |
| EHS (Electronic Hook Switch) | Yes (accessory – order EHS adapter separately) |
| Mechanical Hook Lifter | HSL 10 (accessory – order separately) |
| Soft phone call control Software | HeadSetup (included on CD) |
| Microsoft Communicator compatible | Yes |

| Technical data | |
|---|---|
| Operational temperature range | +5 °C to + 45 °C (+41°F to +113 °F) |
| Storage temperature range | -20 °C to + 70 °C (-4 °F to +158 °F) |
| Weight, headset | 22 g |
| Weight, headset, cable & connector | 50 g |
| Ear pad size | ø 50 mm / 1.96 inches |
| Battery (Lithium Polymere) exchangeable | Yes for service (see manual) |
| Personalization | Yes with nameplate on headset |
| Package dimensions (H x W x D) | 16.5 cm x 16 cm x 16 cm |
| Package weight | 940 g |
| Units in distributor master carton | 8 |
| Master carton dimensions (H x W x D) | 36 x 38 x 38 cm |
| Master carton weight | 8.85 kg |
| Range – line of sight | 180 m |
| Range – in typical office building | 55 m |
| Automatic power adjustment | Yes (distance between HS and Base) |
| Talk time in Wideband Mode | Up to 8 hours |
| Talk time in Narrowband Mode | Up to 12 hours |
| Stand by time | Up to 100 Hours |
| Auto – headset OFF when out of range | Yes → after 30 minutes |
| Charge time 0 – 50% | 20 minutes |
| Charge time 0 – 100% | 1 hour |
| Headset Auto Link to Base | Yes, can be activated on the base station |

Specifications

| | |
|------------------------------------|--|
| Microphone | Electret Condenser Microphone, Noise canceling |
| Frequency response Wideband Mode | 150 Hz – 6.8 KHz |
| Frequency response Narrowband Mode | 300 Hz - 3.5 KHz |
| Mute Microphone | Yes |

| | |
|------------------------------------|--------------------------|
| Speaker | Neodymium Magnet Speaker |
| Frequency response Wideband Mode | 150 Hz – 6.8 KHz |
| Frequency response Narrowband Mode | 300 Hz - 3.5 KHz |

All acoustic parts observe the TIA-920 wideband standards

| | |
|-------------------------------------|--------------------------------|
| Safety | |
| Automatic Acoustic Shock Protection | YES → ActiveGard™ |
| EU/AU Limiter | YES → Activation by dip switch |

Delivery content

- Headset (with name plate for ear hook and distance holder)
- Base Station
- Power supply
- USB cable
- Audio phone cable
- Headband
- 1 bendable ear hook (mounted on headset)
- 4 fixed size ear hooks (S; L; M; XL)
- Name plate holder for headband and name plate instruction
- Printed QuickGuide
- CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program
- Printed safety guide

| Accessories NEW | | Art. No | EAN No. | UPC No. |
|--|-------------------|----------------|------------------|-----------------|
| Product description | Order name | | | |
| EHS Avaya adapter | CEHS-AV 01 | 504100 | 40 44155 04738 7 | 6 15104 17407 8 |
| EHS snom adapter | CEHS-SN 01 | 504101 | 40 44155 04739 4 | 6 15104 17408 5 |
| EHS Alcatel adapter | CEHS-AL 01 | 504102 | 40 44155 04740 0 | 6 15104 17422 1 |
| EHS Cisco adapter | CEHS-CI 01 | 504103 | 40 44155 04741 7 | 6 15104 17423 8 |
| EHS Polycom adapter | CEHS-PO 01 | 504104 | 40 44155 04742 4 | 6 15104 17424 5 |
| EHS DHSG adapter | CEHS-DHSG | 504105 | 40 44155 04743 1 | 6 15104 17425 2 |
| EHS DHSG Siemens acoustic adapter | CEHS-SI | 504106 | 40 44155 04744 8 | 6 15104 17426 9 |

Specifications

| Accessories EXISTING | | | | |
|---|-------------------|----------------|------------------|-----------------|
| Product description | Order name | Art. No | EAN No. | UPC No. |
| Handset Lifter | HSL 10 | 500712 | 40 44155 04738 7 | 6 15104 17407 8 |
| Interface box for telephones featuring electronic hook switch | TCI 01 | 500275 | 40 44155 04739 4 | 6 15104 17408 5 |

Single components/spare parts **Available from March**

Headset and base can be purchased separately. This is to have a 2nd headset for one desk and/or as a spare part.

- Base station (complete base with power supply and cables)
- Headset (complete with ear hooks, headband, etc.)

Spare parts **EXISTING**

- Power supply US
- Power supply AUS
- Power supply UK
- Power supply EU

Spare parts **Available from March**

- Headband
- Ear pad headband
- Ear hook bendable
- Ear hook fixed (1 set, S, M, L, XL)
- Nameplate set
- Audio cable RJ 45 – RJ 9
- USB cable
- Refurbish kit (content: T. B. D., e. g. packaging material, etc.)

| Type approvals | |
|-----------------------|--|
| Europe | EMC - EN 301489-6 |
| CE | RADIO - EN 301406 |
| | Safety - EN 60950-1 |
| | SAR (headset) - EN 50360 ref. EN 62209-1 |
| USA: | This product meets the safety requirements of CSA No. 231437 |
| Approved by | |
| Canada: | Industry Canada RSS 213 Issue 2 |
| | IC ID 2099 D-TDB1 (base station) |
| | IC ID 2099 D-TDH1 (headset) |
| USA: | FCC 47 CFR Part 15 (d) |
| | FCC ID: DMOCDDBIB (base station) |
| | FCC ID: DMOCDHDKB (headset) |
| Australia | AS/ACIF S004 |